

September 27, 2016

SUBJECT: Letter of Recommendation

I am pleased to recommend Pathogen to anyone who is concerned with germs in any setting. The care and services provided by the company are outstanding. Vince has great knowledge and expertise regarding the concerns we had in the Emergency Department. He spent time with the staff, environmental groups, and our administrative leadership covering the organisms found and proper cleaning techniques.

While in the Emergency Room and Intensive Care Unit, he completed a pre-screen of the rooms. He reviewed the results explaining the counts and locations. He allowed the staff to come into the room as he prepared for the peroxide fog. The cleaning was quick in nature for an ED setting lasting no longer than our traditional deep cleans. Vince allowed the staff to enter the room after cleaning and many, to include myself, were surprised at the sight and smell. Staff stated "The room smells clean" and "It feels like the room is new and clean". In the Intensive Care Unit, the staff stated, "The counters are clean and smell great" and "This is clean and doesn't feel sticky".

We are all pleased with the services provided by Pathogen and the time that Vince spent with everyone. He has great information and resources regarding the many germs that we have in our setting. Vince continues to assist us with our needs and we appreciate all of his time and efforts to keep our facility clean.

Sincerely,



Elizabeth Hall RN, MSN
Director of Emergency Services
Rockdale Medical Center